

ALBUQUERQUE FIRE RESCUE

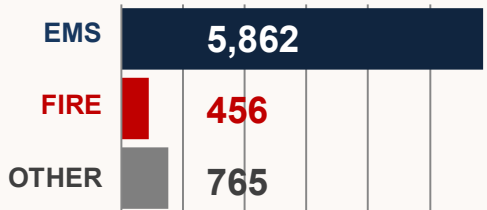
MONTHLY INFORMATIONAL REPORT



JUNE 2020

ONE ALBUQUERQUE

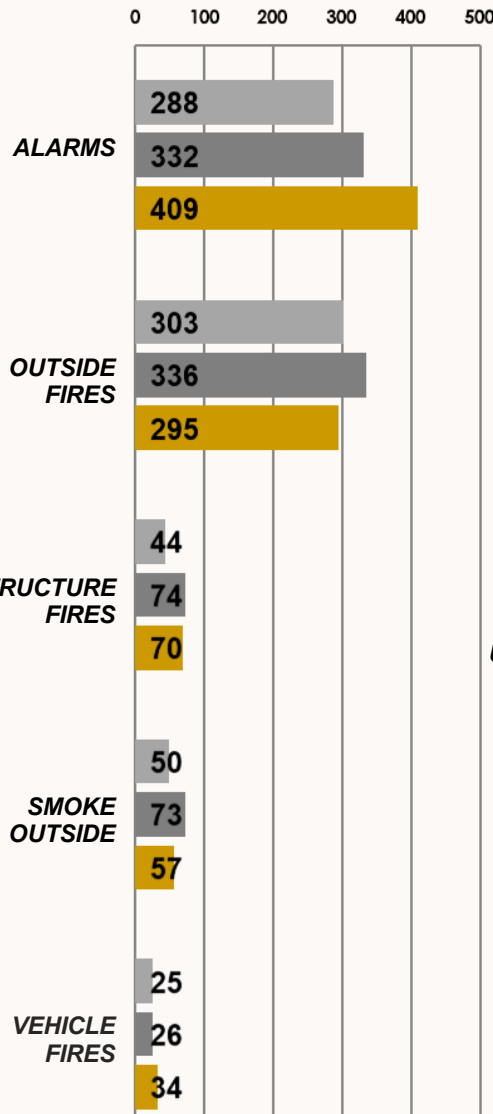
JUNE CALLS



TOTAL 7,083

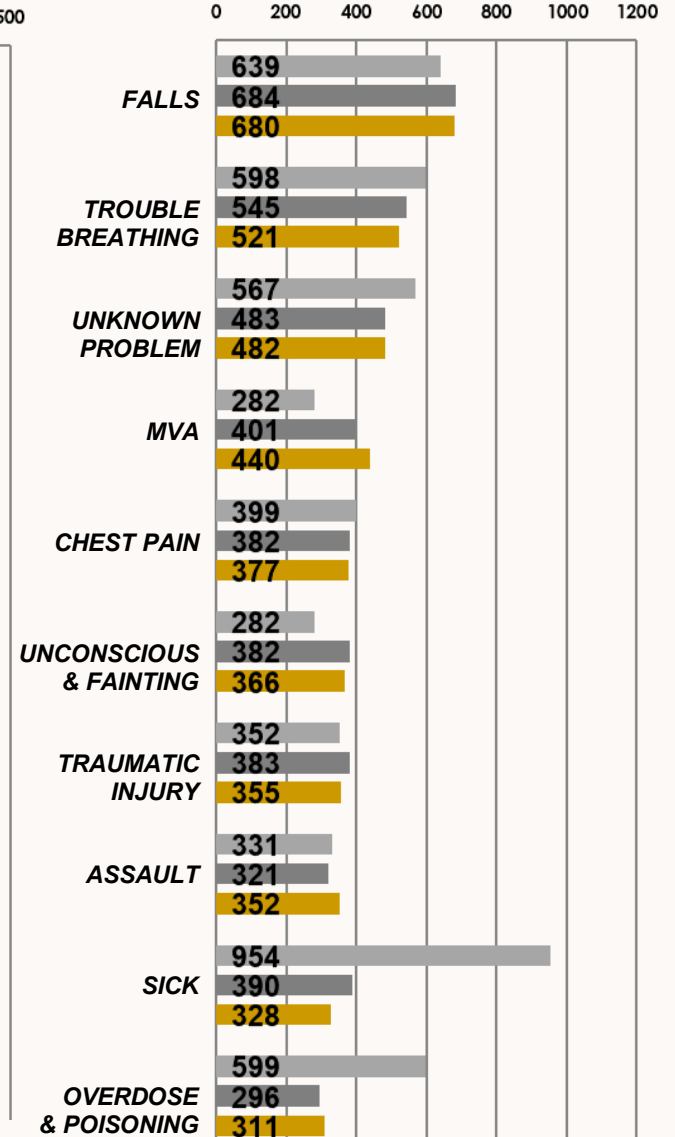
TOP 5 FIRE CALLS

APRIL MAY JUNE



TOP 10 MEDICAL CALLS

APRIL MAY JUNE



EMS STATISTICS & RESPONSE BY CODE

TOTAL CARDIAC ARRESTS WITH CPR	54	* ALPHA	1,414
ROSC PRIOR TO TRANSPORT	14	BRAVO	1,715
AAS RIDE IN ASSISTS	135	CHARLIE	1,391
<u>AFR TRANSPORTS</u>	20	DELTA	1,211
BARIATRIC UNIT	0	ECHO	101
COA EMP. / FAMILY	7	OMEGA	30
DELAY OF AAS	13	TOTAL MEDICAL CALLS	5.862
BLS UNITS	0		
ECMO	0	*ALPHA - ECHO	
CPAP ADMINISTRATION	9	MINOR - EMERGENT	
		OMEGA	
		NON PRIORITY	
<u>IO ATTEMPTS</u>	54		
SUCCESSFUL	54		
UNSUCCESSFUL	0		
LUCAS DEVICE ADMINISTRATION	49		

ALBUQUERQUE FIRE RESCUE RESPONSE TIMES JUNE 2020

Structure Fire Responses

	APRIL	MAY	JUNE	AVERAGE
Alarm Answering Time	0:05	0:05	0:04	0:04
Alarm Process Times	2:03	2:06	2:07	2:05
Turnout Time (Day)	0:58	1:03	1:04	1:01
Turnout Time (Night)	1:40	1:43	1:36	1:39
Travel Time (1st Engine arrives)	3:37	3:56	3:52	3:48
Travel Time (Balance of assignment arrives)	6:56	7:48	8:41	7:48



ALARM PROCESS TIMES
 The time from when a 911 call is received until information is gathered and the call is dispatched.

TURNOUT TIME
 The time a station is alerted until the apparatus is en route.

TRAVEL TIME
 The time from apparatus en route to arrival at the incident.

ALS Incident Responses

	APRIL	MAY	JUNE	AVERAGE
Alarm Answering Time	0:05	0:05	0:04	0:04
Alarm Process Times	2:11	2:06	2:06	2:07
Turnout Time (Day)	1:22	1:20	1:18	1:20
Turnout Time (Night)	2:09	2:03	2:06	2:06
Travel Time (1st BLS unit arrives)	4:25	4:30	4:24	4:26
Travel Time (1st ALS unit arrives)	5:00	5:04	5:06	5:03

Bravo Incident Responses

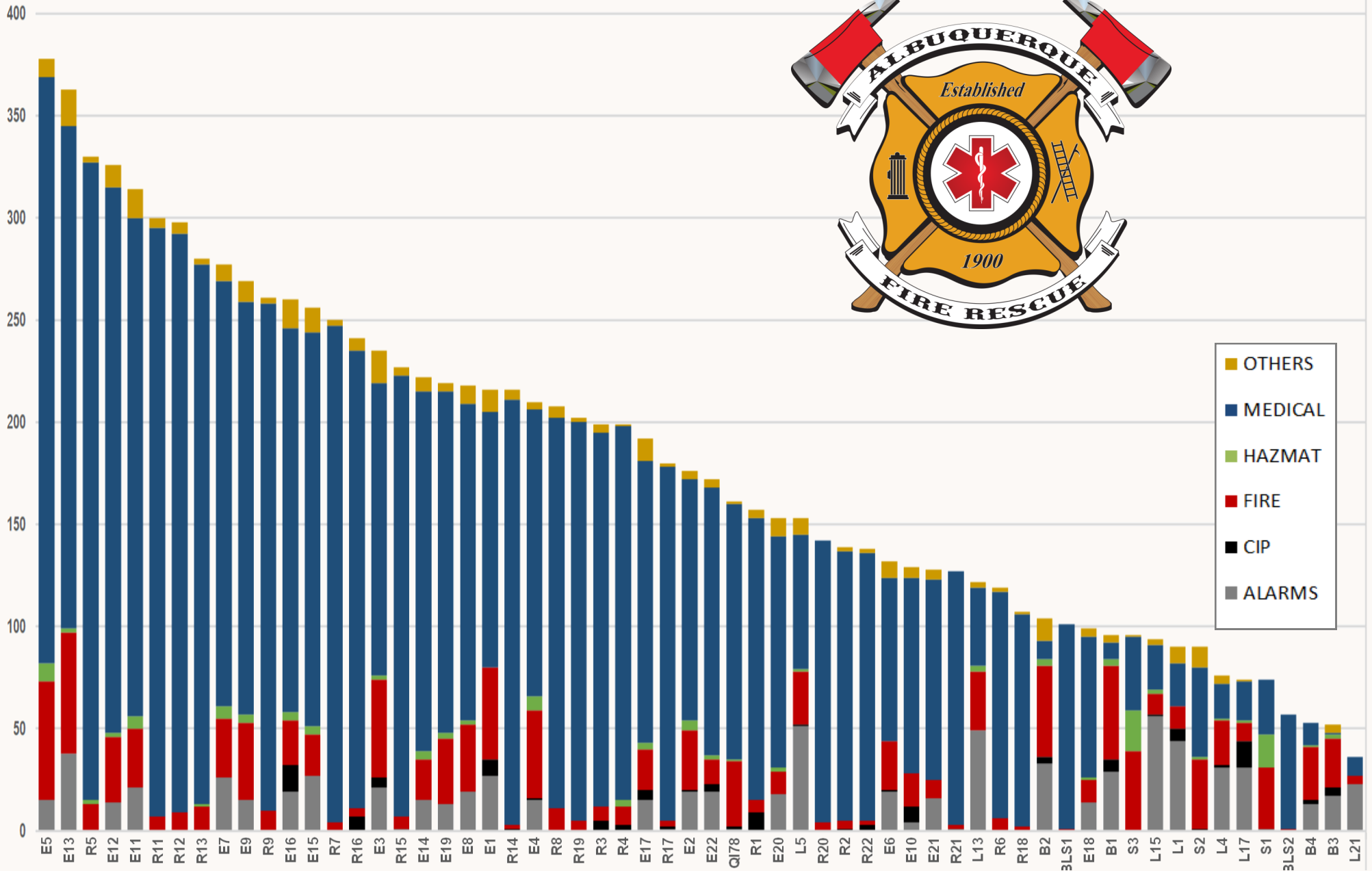
	APRIL	MAY	JUNE	AVERAGE
Alarm Answering Time	0:05	0:05	0:04	0:04
Alarm Process Times	1:56	1:53	1:51	1:53
Turnout Time (Day)	1:21	1:10	1:16	1:15
Turnout Time (Night)	2:02	1:59	1:55	1:58
Travel Time (1st BLS unit arrives)	5:28	5:31	5:40	5:33

Alpha Incident Responses

	APRIL	MAY	JUNE	AVERAGE
Alarm Answering Time	0:05	0:05	0:04	0:04
Alarm Process Times	2:15	2:11	2:09	2:11
Turnout Time (Day)	1:24	1:22	1:19	1:21
Turnout Time (Night)	2:15	2:11	2:03	2:09
Travel Time (1st unit arrives)	6:05	6:11	6:14	6:10



ALBUQUERQUE FIRE RESCUE UNIT RESPONSES JUNE 2020

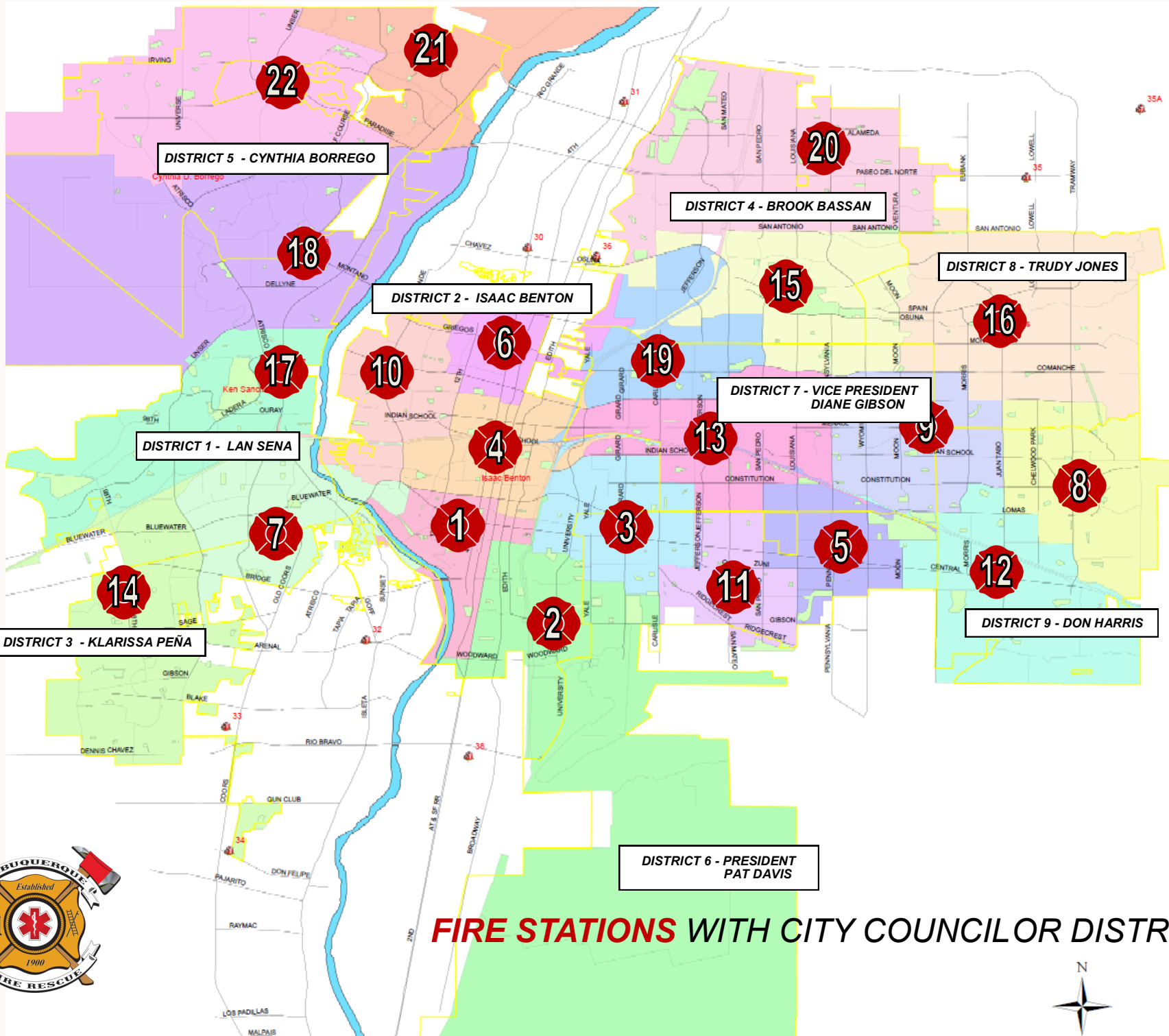


TOTAL INCIDENTS PER UNIT

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ALBUQUERQUE FIRE RESCUE UNIT RESPONSES JUNE 2020

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL		ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
E5	15	0	58	9	287	9	378	E22	19	4	12	2	131	4	172
E13	38	0	59	2	246	18	363	QI78	1	1	32	1	125	1	161
R5	0	0	13	2	312	3	330	R1	0	9	6	0	138	4	157
E12	14	0	32	2	267	11	326	E20	18	0	11	2	113	9	153
E11	21	0	29	6	244	14	314	L5	51	1	26	1	66	8	153
R11	0	0	7	0	288	5	300	R20	0	0	4	0	138	0	142
R12	0	0	9	0	283	6	298	R2	0	1	4	0	132	2	139
R13	0	0	12	1	264	3	280	R22	0	3	2	0	131	2	138
E7	26	0	29	6	208	8	277	E6	19	1	24	0	80	8	132
E9	15	0	38	4	202	10	269	E10	4	8	16	0	96	5	129
R9	0	0	10	0	248	3	261	E21	16	0	9	0	98	5	128
E16	19	13	22	4	188	14	260	R21	1	0	2	0	124	0	127
E15	27	0	20	4	193	12	256	L13	49	0	29	3	38	3	122
R7	0	0	4	0	243	3	250	R6	0	0	6	0	111	2	119
R16	0	7	4	0	224	6	241	R18	0	0	2	0	104	1	107
E3	21	5	48	2	143	16	235	B2	33	3	45	3	9	11	104
R15	1	0	6	0	216	4	227	BLS1	0	0	1	0	100	0	101
E14	15	0	20	4	176	7	222	E18	14	0	11	1	69	4	99
E19	13	0	32	3	167	4	219	B1	29	6	46	3	8	4	96
E8	19	0	33	2	155	9	218	S3	0	0	39	20	36	1	96
E1	27	8	45	0	125	11	216	L15	56	1	10	2	22	3	94
R14	0	1	2	0	208	5	216	L1	44	6	11	0	21	8	90
E4	15	1	43	7	140	4	210	S2	0	1	34	1	44	10	90
R8	0	0	11	0	191	6	208	L4	31	1	22	1	17	4	76
R19	0	0	5	0	195	2	202	L17	31	13	9	1	19	1	74
R3	0	5	7	0	183	4	199	S1	1	0	30	16	27	0	74
R4	0	3	9	3	183	1	199	BLS2	0	0	1	0	56	0	57
E17	15	5	20	3	138	11	192	B4	13	2	26	1	11	0	53
R17	1	1	3	0	173	2	180	B3	17	4	24	2	1	4	52
E2	19	1	29	5	118	4	176								



FIRE STATIONS WITH CITY COUNCILOR DISTRICTS



ALBUQUERQUE FIRE RESCUE

MONTHLY INFORMATIONAL REPORT



JUNE 2020

ONE
ALBUQUE
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SIGNIFICANT EVENT ALERTS

6/2 - Commercial Fire: AFR units responded to a fire at Papa Franks restaurant at 218 Marble NW in fire district 4. Engine 4 was first on scene and were able to quickly extinguish the fire. There were no civilians injured and no firefighters injured.

6/5 - Residential Fire: AFR was dispatched to 516 Palomas SE in fire district 11 for a possible structure fire at a single story multifamily apartments. Upon arrival Fire crews were able to make access into the apartment, finding a mattress on fire. Crews were able to extinguish the fire within minutes. There were no injuries reported.

6/5 - Residential Fire: AFR crews were dispatched to a residential home located at 1602 John St. SE in fire district 2 and arrived to find smoke coming from the eaves of the home. The occupants were not home at the time. Firefighters made a swift entry through the front door and quickly extinguished the fire. Swift efforts of fire crews limited the fire to one room. The home had 3 dogs but they were all outside when fire crews initially arrived. No injuries to firefighters were reported.

6/8 - Residential Fire: AFR was dispatched to 800 Santa Fe SW in fire district 1 for a residential structure fire. Engine 1 arrived on scene and reported heavy smoke coming from the front of the house. The home owner was able to exit the home safely upon AFR arrival. Crews were able to perform a quick attack of the fire after gaining entry through the front door. Engine 2 arrived on scene and pulled a back-up line while Rescue 1 performed a primary search of the home. Engine 1 quickly gained control of the fire preventing it from spreading to nearby houses. After ensuring that the fire was under control and a loss stopped was confirmed a secondary search was performed and a small pet was found deceased inside. The home owner confirmed that one other pet was able to exit the home. Fire investigators were called to the scene and after a brief time determined that the cause of the fire was due to a faulty electrical outlet. No injuries to firefighters or civilians were reported.

6/13 - Residential Fire: AFR units were dispatched to the 12000 block of Horseshoe Trl SE for a mobile home fire in fire district 12. Crews found a single wide trailer on fire that suffered severe damage. Four dogs and one cat unfortunately were found deceased. No injuries were reported.

6/15 - Residential Fire: AFR crews responded to a single story residential structure fire on the 8600 block of Hannet NE in fire district 9. They reported moderate smoke coming from garage upon arrival. There was a small fire in the garage but was under control within 6 minutes. The cause was determined to be spontaneous combustion due to chemical and rag storage. No injuries to firefighters or civilians were reported.

6/15 - Apartment Fire: AFR was dispatched to an apartment fire on the 300 block of Dorado Pl SE in fire district 12. Crews found heavy fire and smoke on arrival. Initial reports of someone trapped however all apartments were cleared after an aggressive search. The fire was under control within 13 minutes. One firefighter suffered a minor injury.



SIGNIFICANT EVENT ALERTS

6/19 - Residential Fire: AFR was dispatched to 7515 Sanderling Rd. NW in fire district 22 and upon arrival they found a car on fire in the garage and flames had extended to the upstairs portion of the home. There was severe damage to the garage and second floor of the home. There were no injuries to residents or firefighters.

6/23 - Residential Fire: AFR crews were dispatched to 533 Mesilla NE in fire district 5 for reports of a structure fire. Upon arrival, they found flames showing. AFR crews made a quick attack and had the fire under control within minutes. There were no injuries reported.

6/24 - Residential Fire: AFR units were dispatched to 509 La Poblana Road NW for reports of a structure fire in fire district 4. Units quickly arrived to find a detached structure at a private residence on fire. Crews quickly extinguished the fire. The structure was a boarded up casita that was vacant. The fire was contained to the casita. There were no injuries to fire personnel or civilians.

6/25 - Wildland Fire: At approximately 10 pm, AFR was dispatched to the 4500 block of Sunset Canyon NE in fire district 16 for reports of a brush fire. AFR crews arrived to find a fast moving wildland fire and immediately worked to contain the spread of the fire while protecting surrounding structures. A total of seven homes were threatened and evacuated. Crews were able to contain the fire to an estimated 5 acres. A total of 13 apparatus from AFR responded. Residents were allowed back in to their homes around 1:00 A.M. There were no injuries to civilians or crews.

6/27 - Residential Fire: AFR units were dispatched on a mutual aid call to assist Bernalillo County fire at 7424 old Aspen Rd. SW in fire district 33 for calls of a residential fire. Units arrived to find a single story residential structure on fire. Crews were able to contain the fire to the master bedroom. The fire was extinguished rapidly. There were no injuries to civilians or fire crews.

6/28 - Residential Fire: AFR units were dispatched to the area of Central and Atrisco in fire district 7 for reports of a fire. Units arrived to find a three-story commercial building, that was under construction, fully involved with large flames. Crews were able to quickly douse the fire and contain the damage to the one building. Crews were able to prevent a nearby animal kennel facility from being affected from the fire. A total of 19 AFR units responded to this event. There were no injuries.



COMMUNITY RISK REDUCTION PROGRAMS

BUILDING A SAFER COMMUNITY THROUGH EDUCATION AND ENGAGEMENT



1. **AFR, APD, Corrales Fire and the State Forest Service removed a large Cottonwood tree that had caused several water rescues to take place in the Rio Grande.**
2. **AFR Fire Marshal Gene Gallegos visits homes where illegal fireworks were reported to discuss fireworks laws in Albuquerque and help educate the community.**
3. **Cadet orientation for the 96th Cadet Class began as they prepare for the 18 week Academy starting August 3rd.**
4. **Fire Chief Dow speaks at a press conference with Mayor Keller to announce a civilian public safety branch that will dispatch trained professionals to calls on mental health, addiction and homelessness and help lighten the workload for APD officers.**
5. **City Officials celebrated the opening of the new AFR Fleet building that will increase the space needed for the 200 AFR vehicles and more than doubled the staffing.**
6. **Thank you to Heather Brewer, her daughter Katie and Girl Scouts of New Mexico Trails Troop 10710 for donating 123 boxes of Girl Scout Cookies to Fire Station 1!**
7. **Driver Eric Adair graduates APD's 122nd Cadet Class as part of the AFR Arson Investigation program and Fire Chief Paul Dow was honored to pin Eric's badge.**





PAT MENDOZA

AFR would like to congratulate Captain Pat Mendoza on his retirement. Pat graduated in September of 1995 as a member of the 56th Cadet Class. As a rookie firefighter Pat was assigned to Station 6 and Station 7 for six years. After being promoted in 2002 Pat was assigned as the Engine 7 Driver for four years. In July of 2006 Pat was promoted to Lieutenant and spent the next few years as the Engine Officer at Engine 6 for over a year, Engine 7 for close to six years, and Engine 18 for six months. In July of 2014 Pat was promoted to Captain and was assigned to Engine 11 for a short period and again to Engine 18 for a year. In 2017 Pat took his next assignment as the Alarm Room QI and spent his last three years serving as the Alarm Room Captain. Pat has spent his entire career serving with great pride and commitment to the fire service. Thank you Captain Pat Mendoza for your commitment to AFR and the community.



ANTHONY VALENCIA

AFR would like to congratulate Driver Anthony Valencia on his retirement from Albuquerque Fire Rescue. Anthony will be worked his last shift on June 29 at Station 21 where he has spent the last 4 years as the Ladder 21 Driver. Anthony joined AFR in September of 1997 as a member of the 58th Cadet Class. As a rookie firefighter Anthony was assigned to Station 3. After promoting to Driver in 2002, he was assigned to Station 13 for three years. Anthony spent three years at Station 9 for then was assigned to Station 21. He then drove Engine 22 for six years and for the last four years Anthony has been the proud Driver of Ladder 21. Anthony was the consummate professional, took great pride is being the best Driver he could be and his infectious smile will be missed by all that had the great pleasure of working with him. Thank you Driver Anthony Valencia for your commitment to AFR and the community.

ALBUQUERQUE FIRE RESCUE NEW MEXICO LEGISLATURE 2020

Albuquerque Fire Rescue is appreciative of the support from our local elected officials. During the 2020 NM Legislation, our firefighters advocated for solvency to our retirement and capital outlay projects. Senate Bill 72, signed into law, is designed to address the Public Employees Retirement Association's (PERA's) solvency challenges through benefit design changes and increased employer and employee contributions. A special thanks to **Lieutenant Miguel Tittmann, Driver John Melia, AFD Retirees President Kerry Horton, Vice-President Sam Trujillo** and all of the other members of IAFF Local 244 for helping to make this PERA change possible.

AFR was also able to secure over five million dollars in capital outlay funding. We are incredibly grateful for NM Governor, Michelle Lujan Grisham, and the many State Senators and Representatives who support our profession. A special thanks to **Captain Alberto Ortega** for his tireless efforts to advocate on behalf of our department and educate elected officials on the needs of Albuquerque firefighters.

SCBAS - \$2,070,000

Purchase 225 SCBAs and refilling stations for several Fire Stations.

HAZARDOUS MATERIALS SQUAD - \$720,000

Purchase a new Hazardous Materials Squad and additional equipment.

CAD AND STATION ALERTING SYSTEM - \$2,118,000

Purchase a new Computer Aid Dispatch and station alerting system.

BRUSH TRUCK - \$100,000

Purchase a new Brush Truck for Station 16. City Councilor Trudy Jones will provide the additional \$85,000 for the new apparatus.



NM Gov. Michelle Lujan Grisham signs PERA reform, sponsored by State Sen. George Muñoz and Rep. Phelps Anderson, passed with bipartisan support and was backed by a diverse array of labor associations and other stakeholders, including the PERA Board of Trustees, New Mexico Municipal League, New Mexico Counties, AFSCME Council 18, Americans for Prosperity-New Mexico, Communication Workers of America, New Mexico Professional Firefighters Association, Fraternal Order of Police, National Association of Police Officers, Albuquerque Fire Department Retirees' Association, IAFF Local 244 and the Albuquerque Police Officers Association.

ALBUQUERQUE FIRE RESCUE STATION 9 UPDATE

- Interior tile is installed.
- Roof construction is complete.
- Drive pads are being poured.
- Painting and drywall is almost complete.
- Data installations and bay doors will be installed soon.
- Waiting on permit for the foundation of the Phoenix sculpture out front.



FIRE MARSHAL'S OFFICE

INSPECTIONS DIVISION

- Total building Inspections – 414
- Firework Cease and Desist Orders sent out - 78 for the month of June only.
- In preparation for the upcoming 4th of July holiday, with the assistance of City Legal, the Fire Marshal's Office developed a Cease and Desist Order to address all the firework complaints received through 311. Our officers worked diligently to enter every complaint into a mapping system. Each complaint with a specific address was mailed a reported use of fireworks Cease and Desist order.
- In June, with businesses beginning to reopen, the Fire Marshal's Office has started to resume inspections. In addition to daily inspections, all inspectors continued educating businesses on the COVID mandates. They processed, permitted, and inspected all 80 fireworks locations within city limits. Inspectors also informed the public about the use of illegal fireworks by distributing informational flyers and answering the many complaints that came through our office.

PLANS CHECKING

Plans Checking - Covid-19

- Presbyterian Hospital 11 story Tower Addition and Remodel Project: Permit Documents Submission and Orientation Review Meeting on 6/22/2020. The design is awe-inspiring with great detail given to all the Life Safety requirements.
- Plans Checking issued 19 new Temporary Outdoor Dining Area Permits in the month of June. These permits are to help business owners utilize outdoor space for business to help stay in compliance with the Governor's social distancing requirements.
- The electronic billing process has been very successful for both permits and inspections during the Covid-19 pandemic.
- The Fire Final for the Jabil Medical Facility is complete. This new multi-million-dollar business moved to Albuquerque to manufacture titanium knee replacement parts for medical purposes.

PLAN REVIEWS JUNE 2020	
FIRE 1 SITE PLANS	170
FIRE 2 BUILDING PLANS	82
SPRINKLER PLANS	8
ALARM PLANS	15
ALARM SCOPE	7
HOOD SYSTEM	11
TENTS	16
SPECIAL EVENTS	18
TOTAL	170

ADAPT

- ADAPT has 56 properties in the program, 20 are cleared from the program, and 36 are still in the program at different stages. ADAPT continuously monitors the properties that are in the program to track their compliance with the Nuisance Abatement Agreement.
- One new property was added to the list of Structurally Compromised Buildings. There are now 58 properties on the list in the Target Solutions file center under the FMO > ADAPT tab.
- ADAPT is currently awaiting approval from City Administration to implement a new program that focuses on properties that have a high call volume of crime-related activity but no dilapidation. Pending approval ADAPT should have the program up and fully operational in the next couple of months.
- Lieutenant Eric Gonzales has continued to assist the City of Albuquerque's Emergency Operations Center as one of the liaisons from AFR. He is part of the nursing home task force and is helping in facility assessments. Nine properties were inspected in June.

ADAPT STATISTICS JUNE 2020	
PRELIMINARY INSPECTIONS	78
IDENTIFICATION	30
NOTIFICATION	2
COMPLIANCE	5
REFERRED	77
MONITORING	24
CLEARED	155
TOTAL	371

AFR DIVISION UPDATES

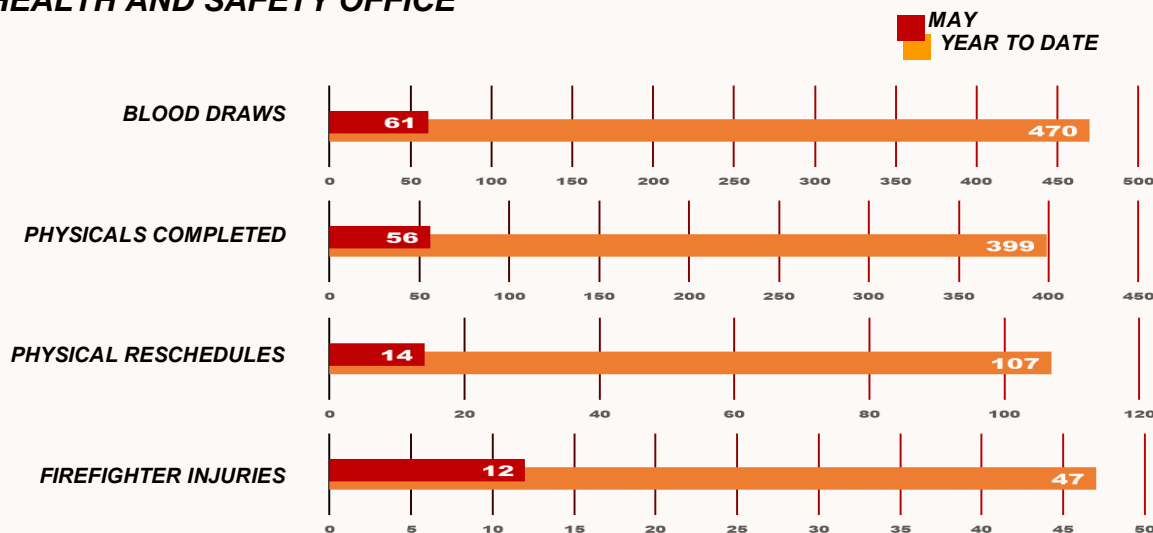
FIRE INVESTIGATIONS DIVISION

- The Fire Investigations Division added one Investigator to the office. Driver Ron Gunderson and Wheezy joined the 40-hour workweek schedule to supplement weekly tasks, assist the numerous shift investigations, and help process evidence for testing, among other things.
- Driver Oscar Vasquez transferred into the office and is officially a shift Investigator assigned to B-Shift.
- The Fire Investigation Division completed its State of New Mexico firearm qualifications. Several new handguns were issued to Investigators to replace aging equipment.
- The Fire Investigation Division hosted a vehicle fire investigation class at the Fire Academy on June 2nd, 3rd, & 4th. Fire Investigators from AFR, State FMO, and the Office of the Super Intendent were among some of the agencies in attendance. The class consisted of 20 hours of classroom instruction coupled with a practical exercise incorporating three burned vehicles.
- On June 30, Dr. Eric Adair graduated amongst the top of his class from the Albuquerque Police Departments 122nd Cadet Class. He will complete three weeks of OJT with APD and then an additional 3-4 weeks with the Fire Investigations Division. A quote from Eric's supervising Officer during the academy, "He was one heck of a representative from Albuquerque Fire Rescue, and you're lucky to have him." I could not agree more, and we are looking forward to the new addition.

FIRE INVESTIGATIONS JUNE 2020

NATURAL	0
ACCIDENTAL	3
UNDETERMINED	3
INCINDIARY	9
TOTAL	15

• HUMAN RESOURCES HEALTH AND SAFETY OFFICE



JUNE SAFETY MESSAGE



SUMMER HEAT

CAN YOU TAKE IT?

HYDRATE

Drink fluids throughout the day while on shift and during strenuous activities.

SUN SAFETY

- ☀️ Reduce exposure to UV rays: skin cancer is accounts for half of all cancers!
- ☀️ Use a broad spectrum sunscreen of at least SPF 15 on exposed skin every 2 hours (available from Logistic Division)
- ☀️ Utilize hats, pants, long sleeve shirts and sunglasses.
- ☀️ Stay in the shade, remove bunker gear when possible and avoid extended time in the sun during peak hours (10am - 4pm).

Heat stroke and exhaustion can be dangerous to you and your crew. Encourage each other to be safe this summer and stay healthy!

A MESSAGE FROM THE
AFR SAFETY DIVISION

AFR DIVISION UPDATES

PAO OFFICE

Public Information Office

- Coordinated press conference for Fleet building opening.
- Participated in CABQ “We’ve Got Your Back” video.
- KRQE Bosque Fire story with Wildland Division and Fire Marshal Home Visit story.
- Responded to four significant events, captured photos and videos.
- Continued work on AFR Annual Report, almost done!

Social Media

- IG Posts - 20
- Twitter Post - 12
- Facebook Posts - 27

Digital Media

Web Site Development

Social Media Post across all platforms

Meetings

- AFR Marketing meeting
- Covid Update and Planning
- APD COAST meeting (Coronado Park)
- Age Friendly Summary Meeting
- Kids Cabinet

News Events

- KRQE New Mexico Living show
- KRQE Morning show with FMO
- KRQE 10 sec PSA
- TJ Trout Fireworks

Recruitment

Out of State applicants

CNM Digital Job Posting update

CRR App

- NM Statute App for FMO
- 1621 Total Inspections entered (Since 3/30/20)

- Firework App for FMO
- 2019 Data Added
- Tec Service loading on MDTs
- CORA Mapping App for Homicide Outreach

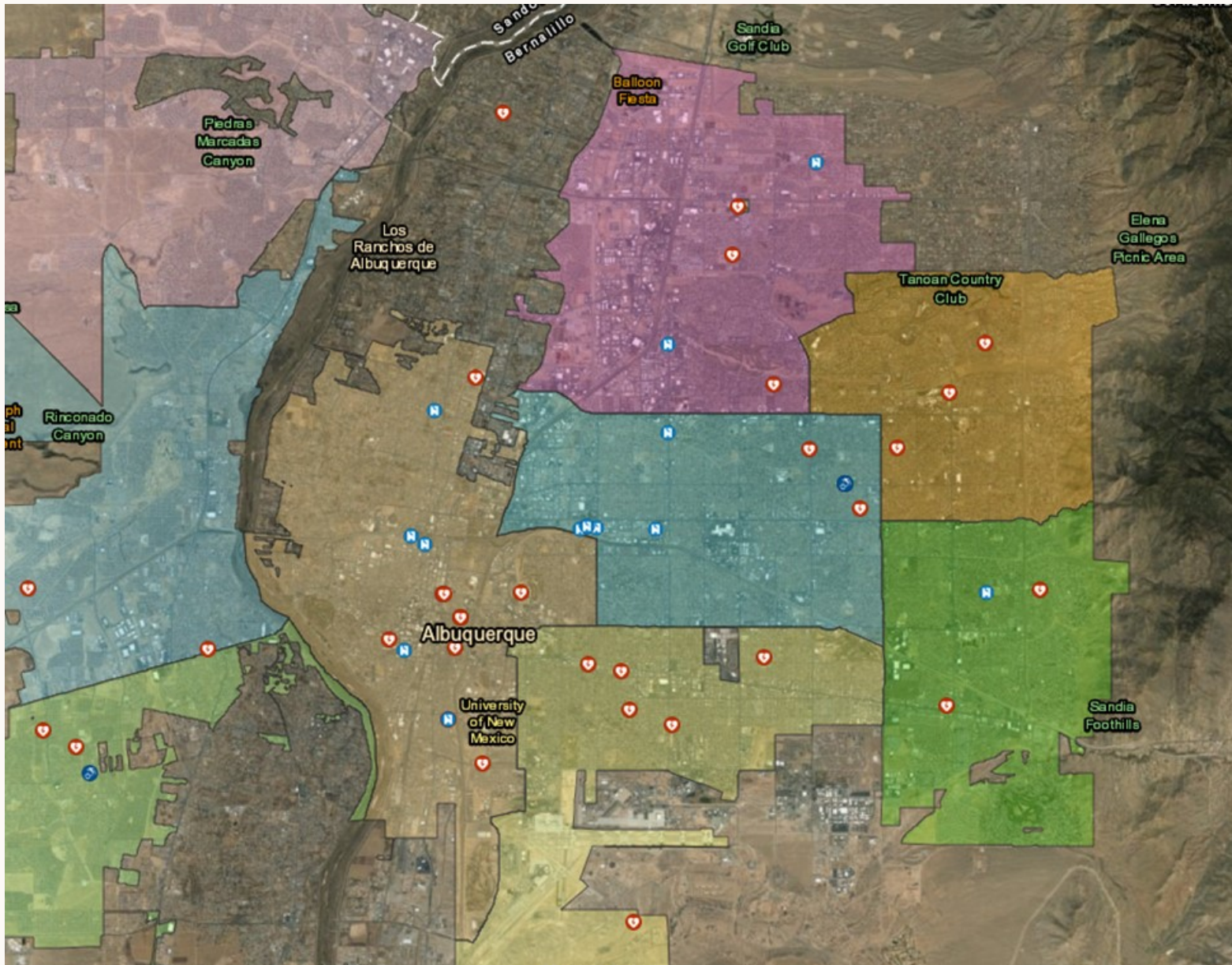
COVID -19

- POA Personnel assigned to EOC
 - * Creating COVID Data Maps
- Provided Portable Sanitizer Stations
 - * International district Library press conference
- Self-Screening App for AFR members to monitor symptoms
- Hand Sanitizer portable stations for Cultural Services



AFR DIVISION UPDATES

COMMUNITY RISK REDUCTION CITY WIDE MAP JUNE 2020



- Community Risk Reduction - Events**
- Active Shooter
 - CERT
 - Confined Space
 - EMT - Basic Course
 - Evacuation Training
 - Fall Prevention
 - Fall Protection
 - Fire Extinguisher Training
 - Fire Safety
 - HEART
 - Hands Only CPR
 - Harm Prevention
 - Hazmat
 - Public Information Office
 - Risk Assessment
 - SCBA
 - See Something, Say Something
 - Station Tours
 - Stop the Bleed Training
 - Wildfire Prevention
 - Youth Fire Setters
 - Public Outreach
 - Recruiting
 - Ride Along
 - STB CABQ Employees
 - STB Schools
 - Stand By

AFR DIVISION UPDATES

TRAINING AND COMMUNICATIONS

TECH SERVICES DIVISION

- Tech Services created a shortcut in MobileCOM for the ArcGIS App to be utilized for the 4th of July and changed all MDT cameras to rear-facing.
- Completed the Verizon Spider Cloud Project, which provides better cellular coverage for the Administration/Academy Building and the 911 Building.
- Installed a VOIP Phone system upgrade at Fire Station 18. Fire Station 8 will be the next.
- Two stations received "refreshed" PCs this month. Tech Services will continue refreshing more stations in the next several weeks.

ALARM ROOM

- 40,660 priority responses created January 1, 2020 – June 30, 2020.
- 18,449 total incoming calls processed by Alarm this month.
 - * 8,540 priority responses created.
 - * 9,909 incoming calls that did not create a priority response.
- 4,797 incident dispatch reduction for the same period last year.
- 911 calls answered in an average of 4 seconds.
- AFR Dispatch Center has been pre-screening for Coronavirus since March 2020.
- Captain Marrufo posting Daily COVID-19 Flagged Addresses in Target Solutions.
- QA Lt. started a QA on every confirmed structure and wildland fire to improve dispatcher performance and improve AFR responses.
- Working on a questionnaire to gather feedback and work on overall efficiency between field and alarm.

TRAINING & PROFESSIONAL DEVELOPMENT

- 2019 -2020 Paramedic Class
 - * All Paramedic students passed the final exam
- Currently, 49 FF 2/C assigned to the Field
- 93rd Lateral Cadet Class
 - * All members of the 93rd Cadet Class are now off probation and have passed the Rescue Operator Certification

- 94th Cadet Class
 - * 39 members currently assigned to the field
 - * Completed the 7-month evaluations and all are Rescue Operator Certified
- 95th Cadet Class
 - * Thirty are presently assigned to the field.
 - * Thirteen have remained for EMT-B school, the program is complete, and all 13 students passed and licensed. Twelve assigned to the field on July 4, 2020.
- 96th Cadet Class
 - * 97 made it to the selection process
 - * 27 selected for class with three alternates
 - * All background checks and physicals have are complete. Official Offers of Employment were issued.
- 2020 EMS CE's/Re-licensure
 - * All 3 2020 Albuquerque EMS Expo events are canceled.
 - * Instructors are utilizing the Mobile Training Unit (MTU) in the field.
 - * All refreshers will be online for 2020. The staff developed a new schedule, and additional assignments are on Target Solutions
- 2020 Suppression Refresher
 - * Day 1 – Preparing a plan for suppression training to begin in August 2020.
- Professional Development
 - * Drivers Certification, June 1 – June 12, 2020.
- COVID-19
 - * Maintain screening for COVID at the front desk
 - * Lt. Longdon and Driver Cruz have returned to Academy Assignments
 - * Battalion Chief Sanchez, Captain Perea and Driver Arvizo assisting at the Emergency Operations Center
- Promotional Process
 - * Captain Promotional Exam scheduled for July 15, 2020.

AFR DIVISION UPDATES

OPERATIONS

Special thank you to Lieutenant Suhr and Driver Tobin for filling the temporary assignments as WLD Coordinator and Assistant WLD Coordinator during Lieutenant Fox's transfer to the EOC for COVID-19.

Albuquerque Fire Rescue has started the 2020 fire hydrant process. All AFR field units will be responsible for checking over 14,000 hydrants. The annual hydrant checks ensure that all hydrants are operational with adequate volume and flow. AFR works with ABCWUA throughout the year to check and service the hydrants.

REALLOCATING RESOURCES

Adding additional firefighters and apparatus to our front line has an immediate impact on the community's safety. The quicker we can arrive at an emergency, the higher chance we can save lives and property. As the City and its population continues to grow, we are responsible for assessing the risks in the community. After careful consideration, the AFR Administration has determined the need to redistribute several frontline resources to improve our emergency response. When new Fire Station 9 opens in the fall, we will add a new frontline apparatus – Ladder 9. The staffing will come from dissolving the BLS Rescue Program and utilizing existing floating firefighter positions on each shift. We will also relocate Ladder 15 to Fire Station 20 and rename it Ladder 20. Battalion 3 will relocate to Fire Station 15. These changes will improve our response times to emergencies.

HAZMAT

Albuquerque Fire Rescue has transitioned from a wet decontamination process to dry decontamination. The dry decontamination is easier, cleaner, and requires less equipment. The AFR Hazmat Coordinator will still carry wet decontamination equipment if needed. Squads 1 and 3 have all of the needed equipment, and all members assigned to Stations 4 and 13 have been trained on the new process. A forthcoming training video will be posted on Target Solutions.

HTR

Several AFR members have been training on the new airboat with APD and BCFD. Lieutenant Justin Spain is currently working on dispatch procedures, SOGs, and an airboat operator training program. AFR, APD, Corrales, State Forestry, Rio Rancho Fire & Rescue worked together to remove a strainer in the Rio Grande that was creating numerous rescue situations; since its removal, no rescues have been needed.

AFR has responded on the following Heavy Technical Rescue calls:

- Rescue of a crashed paraglider in the Albuquerque Foothills along with three other responses into our open space.
- Crews are doing efficient and effective vehicle extrication with three significant incidents ranging from 20-45 min entrapment times.
- AFR Was requested to assist with a River Rescue in the Corrales Rescue. APD and AFR jointly responded to assist.



AFR DIVISION UPDATES

WILDLAND

The following AFR Wildland resources deployed in June:

- E317 – Sandia Severity
 - * David Cruz, Tyler Adams, Eric De La Torre, William Carrillo, Ryan Baca
- WLD Rescue – Vic's Peak Fire
 - * Juan Martinez, Jeffrey Clark
- REM1 – Vic's Peak Fire
 - * David Auge, Jose Gomez, Robert Herrera, Joe Fraley, Ryan Langmead.
- Sandia Helitack
 - * Karina Hernandez
- WLD DECON Unit – Sheep Springs Fire
 - * Eric De La Torre, Benjamin Leverette, Tyler Adams, Antonio Barreda
- Sunset Canyon Fire June 25, to 26th. AFR responded with 15 units to include our WLD Task Force.



EMERGENCY SERVICES

HEART/BLS RESCUES

- HEART returned to normal operations and is catching up on previous and current caseload.
- HEART spent Thursdays in June, undertaking an alternative response pilot. The effort included Telehealth technology in collaboration with our Medical Director. HEART members responded to low severity calls like minor animal bites, assaults, falls, back pain, etc. The Pilot was an effort to see if AFR and the EMS system as a whole could benefit from some type of alternative response. Many ideas, options, and possibilities came out of the pilot.
- EMS division held a COVID testing event offered to firefighters and city employees at the Fire Academy. HEART Team conducted over 200 COVID tests.
- HEART continues to assist NMDOH in administering COVID tests to the community to help expand their testing capabilities.
- HEART Carpenter started completing home medications again. Our carpenter has been trained in the proper use of PPE and is conducting screenings on all individuals of homes where modifications are performed.

PHARMACY

- The Pharmacy moved from Station 1 to Logistics. The new location is larger and centrally located, making deliveries more efficient.
- Fiscal year finalized and reports sent.

RECORDS MANAGEMENT OFFICE

- RMS has uploaded the FireCares database to the present time and now has FireCares on a monthly upload schedule.
- Next Request is gaining popularity with time, AFR averaging 56 additional requests per month.
- NFIRS reporting back up and running. There have been no issues with uploads for three months in a row.
- False alarm billing continues to be successful.
- EMS billing opportunities/transport continue to be lower due to COVID.
- AFR's ability to update protocols for our mobile app continues to be

beneficial.

QUALITY ASSURANCE

- Revisiting and redistributing monthly training to Battalion Chiefs to distribute to field crews. Training topics are identified by recent events, trends, or inquiries.

EMERGENCY SERVICES DIVISION PROJECTS

- Working closely with EOC on COVID-19 operations.
- Performed contact tracing for all AFR firefighters exposed to COVID -19.
- Continuing to work with NMDOH to ensure that policies match their most current guidance related to COVID-19.

AFR MEDICAL DIRECTOR

- Wrapping up the CE lecture series with cardiac complaints, moving into neuro and general medical complaints.
- Working with RMS to evaluate how we are doing on chest pain calls and if we are getting, interpreting, and treating EKGs when we need them.
- Chart review shows that we are doing very good with trauma care - I like to see providers treating pain; continue to wear PPE on respiratory calls when indicated and make sure you are washing your hands!



PLANNING & LOGISTICS

CIP

- **74** Total CIP Check It requests
- **11** Reviewed requests
- **37** Reported to DMD/ In Process
- **18** Completed requests

PROJECTS

Station 12

- Reorganized station with new EMS closet shelving and bunker gear racks
- Revamped outdoor shed

Logistics

- Moved Pharmacy into space
- Reconditioned bays and offices in facility
- Built custom ladder, SCBA and pike pole racks

New PAO offices

- In the process of prepping offices for members of the PAO Division to move into the new space

LOGISTICS

New Equipment/Supplies/Projects:

- Received/ Distributed new Scott approved regulator disinfectant (FG350).
- Purchased Electrostatic Misters.
- Bunker gear has been uploaded into CheckIt.
- COVID-19 Related Inventory/ research/purchasing.
- Received 700 SCBA face piece adaptors.
- Purchased 800 face piece bags with adaptor and filter compartment.
- Completed TLC uniform RFB.
- Ongoing Logistics CheckIt processing.
- Purchased 3 cascade systems for station 2, 20, 22
- Held interviews for new warehouse worker position.
- Assisted with pharmacy transition.

Equipment Repair:

- Fire extinguishers.
- Chainsaw
- Hurst equipment
- Wildland equip (mark-3 and float pumps)

SCBA Service Request:

- SCBA/Cascade repair requests on check it: 50 (39 complete)

FLEET

Status of new apparatus ordered

- 2 Rescues Remounts in process. Completion 8/2020.
- Ladder 13 ordered, Expected October/November.
- Ladder 21 ordered- Expected October/November.
- Squad 1 Ordered- Expected October/November.
- 5 Ferrara Engines ordered. Tentatively E12, E8, E14, E9, E15 – Expected October 2020
- REM- 2 Almost ready.
- Arson Trailer arrived. CIP will build out interior.
- HUD E19 MOU is complete. Acquisition process will begin in July.
- HUD R11 MOU is complete. Acquisition process will begin in July.
- Brush 16 Specs completed.

Monthly number of apparatus repaired

- Work requests:
 - * Pending 98
 - * Open 17
 - * Closed 31
- Work Orders:
 - * 104 (48% being closed within 24hrs)



EMERGENCY MANAGEMENT

SHELTERING HOTELS (TOTAL YTD 587 GUESTS SERVED)

- Developed a working group for sheltering with EOC, FCS, DOH, CYFD, ESF 8
 - * Consolidated 6 ABQ hotels to one medical shelter (HGI)
- Worked with Sec Blalock to transition of HGI hotel operation to State
 - * They will pay for hotel and medical staffing
 - * Transition will be completed on July 31, 2020
- Developed working group on new temp vendor "Career Staff" to support WEHC and HGI with medical staffing

EMERGENCY SERVICES FUNCTION 8: MEDICAL SERVICES

Captain Stephany Perea

Lieutenant Mitchell Avey

Lieutenant Eric Gonzalez

Driver Adam Arvizo

Driver Mike Schum

Maintained an ESF8 presence at the following meetings:

- Nursing Home Task Force
- ABQ EOC Daily Briefing
- NM State EOC Daily Briefing
- ABQ EOC Operations Bi-weekly Briefing
- Med Surge Briefing with ABQ OEM & ABQ Area Hospitals
- Sobering Center Working Group
- Reintegration Working Group
- NM Data Collaborative Working Group
- EOC Operations Section After Action Review

Documents Developed

- Created Medical PPE Supply Inventory List
 - * Daily tracking of all COA EOC PPE being distributed
- Created two additional Assessment Tools
 - * Alternate EOC Assessment Tool
 - * Alternate Care Facility Assessment Tool
- Created various Flow & Org Charts for AFR COVID Response
 - * AFR COVID Group Org Charts

- * Isolation Flow Chart
- * Stock & Burn Tracker
- Created regional data tracking documentation
- Created reintegration framework for consideration
- Updated Wellness Screening Policy & Procedures
- Reducing the Spread of COVID-19 in a Multi-Occupancy Setting (Whit Paper)
- Wellness Check Guidance for Supervisors
- Updated COVID-19 Numbers/Spreadsheets
- Transition Plan for EOC ESF8
- Long-Term Care/Assisted Living Facilities COVID-19 Guidance

Site Assessments

- (4) Assessments Completed for an Alternate EOC Site
 - * AFR Training Academy
 - * APD Main
 - * Convention Center
 - * COA EOC
- (6) Assessments Completed for an Alternate Care Facility
 - * Freight House
 - * Gibson Medical Center
 - * Building 11
 - * Hilton Garden Inn - Airport
 - * Super 8 – Airport
 - * Hampton Inn & Suites – Midtown
- (6) Assessments Completed for a Sobering Center Site
- (8) Long Term Care Facility Assessments
 - * Albuquerque Heights
 - * Canyon Transitional
 - * South Valley Care Center
 - * Constance House
 - * Brookdale Tramway Ridge
 - * The Rehabilitation Center of Albuquerque
 - * Spanish Trails
 - * Sandia Ridge

Continued on next page.

AFR DIVISION UPDATES

- (6) Assessments Completed for a Wellness Screening Quality Assurance
 - * Taylor Ranch Library
 - * Central & Unser Library
 - * South Broadway Library
 - * Main & Genealogy Library
 - * San Mateo Library
 - * ABQ Sunport

Additional Tasks & Projects

- Assessed and recommended Safety and Hygiene best practices for the COA EOC personnel Participated in the AFR EMS/ALARM Quality Assurance Meeting
- Researched and disseminated over 100 COVID Medical Intel briefs
- Supported the creation of Symptom Tracker Application
- Created real-time regional data tracking dashboard
- Assisted with EOC Vaccination Distribution Plan
- Developed QA Process for Wellness Screening
- Developed Curriculum for Wellness Screening
- Currently creating COVID and HSEM data archive in Target Solutions
 - * COA EOC Sit Reps
 - * NM State EOC Sit Reps
 - * COVID Medical Intel
- Assisted with filling IPRA requests
- Updated dashboards in WebEOC
- EOC Binder: Consolidated overview of all EOC COVID-19 Operations
 - * Generated more than 25 updates to this binder to date



FIRE CHIEF PAUL W. DOW

Community Training

- (17) COVID-19 Trainings Completed for City Aquatics at the following locations:
 - * West Side Pool
 - * Sandia High School Pool
 - * Rio Grande Pool
 - * Los Altos Pool
 - * Highland Pool

Substance Use Disorder Facility (Sobering Center)

- Working group meetings with State DOH, CYFD, AFR, FCS.
 - * Shared AFR study on Inebriates with State and Sobering Center Proposal
 - * Shared proposed square footage cost for Building 11 at GMC fir City to lease from DOH with CAO and COO
- Toured Duke City Recovery Toolbox for possible partnership for Sobering Center
 - * Working with on City Proposal using Feb 2020 RFP proposed to BernCo



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